

# Quality Restorations, Honest Service

After a disaster hits, property owners and their insurance providers need a restoration specialist they can count on to deliver quality work and caring service.

For 20 years, our team at 2nd City Restoration has delivered trustworthy, round-the-clock services to residents of the Chicagoland area, and now to clients to the Tampa Bay area as well. We pride ourselves on our combination of old-fashioned, honest business in our customer service with a commitment to using modern technology in our work to give our clients the best possible experience.

# Why 2nd City Restoration?

Insurance providers have a large number of restoration companies they can work with to serve their clients. Here's what sets us apart from the rest:



- Free claim qualification inspections: We partner with insurance agents to go
  out and determine whether the damage at a property qualifies for an
  insurance claim and walk them through the process. This prevents the filing
  of unnecessary claims, and helps insurance agencies better manage their
  risk level.
- **Certification:** We are certified for restoration work by the Institute of Inspection Cleaning and Restoration Certification (IICRC).
- Partnership: We believe in a strong partnership between ourselves and insurance agents, homeowners and property management companies. Our constant goal is to deliver recommendations and services that help all parties involved.
- Honesty: Honest, fair work is one of our guiding principles. We are straightforward with homeowners and insurance companies alike about when it's advisable to file a claim and when it's not. And when it's not, we work with homeowners to discuss their other options that allow them to get the work they need while saving money.
- Experience: We've been in the business for 20 years. We work with all the major insurance carriers, as well as with property management companies and non-insurance claims. We've got the industry knowledge, connections and experience to deliver outstanding work every time.
- **Communication:** We want our partners to feel comfortable and confident throughout the entirety of a job. This means being excellent communicators to keep everyone informed and on the same page.

### **Services**

#### **Storm Damage Restoration**

At 2nd City Restoration we certainly pride ourselves on restoring you to the place of peace before your damages were sadly inflicted on your precious home. We have helped countless others when it comes to the ravages of storm damage that include, wind damage, siding and gutter damage to the drastic effects of roof damage. We assess your home effectively and know exactly what to do when consulting with your insurance company. Rest assured, we get the job done to your complete satisfaction. Our slogan says it all, bearing these important principles; We Restore, Better Than Before.

#### **Fire Damage Restoration**

After a fire at a home or other property, it takes the services of skilled professionals to repair the damage, remove the smoke and debris, and restore the property to its prior condition. Our team will rip out affected areas of the property and use top-of-the-line equipment to remove lingering smoke odors.

#### **Water Damage Restoration**

After a flood, the prospect of cleaning a home up can be rather overwhelming. Let the experts at 2nd City Restoration handle the job. After we remove and clean the area and let all surfaces dry, we handle reconstruction to bring the property back to its previous state. Our services allow property owners to avoid problems with mold. mildew rot and deterioration.

#### **Mold Remediation**

Eliminating harmful mold growth. It includes mold testing, removal, demolition, sanitizing, containment, and mold cleaning,

#### **Reconstruction**

When disaster strikes, we're here to help property owners rebuild. Our team handles tasks such as structural cleaning, demolition, and full rebuilds for areas of the home that are damaged beyond repair or unable to be cleaned.

## **Contact Us**

#### Ready to partner with 2nd City Restoration?

We look forward to speaking with you about how our businesses can benefit each other.



